

COMPLAINT FORM

Name and surname / company:
Address:
E-mail:
Phone number:
Order number:
Date of receipt of the order:

Product complaint

I hereby give notice that the purchased by me on Product
..... is defective.

The defect consists in
.....
.....
.....
..... [description of the defect].
The defect was found on

Due to the above, I request:

- exchange of goods for a new one (Article 561 § 1 of the Civil Code)
- repair of goods free of charge (Article 561 § 1 of the Civil Code)
- lowering the price of the goods by the amount of PLN, in words: PLN (Article 560 § 1 of the Civil Code),
- I withdraw from the contract (Article 560 § 1 of the Civil Code).

I am asking for a refund via:

- postal order to the address [fill in if applicable],
- bank account number: [complete if applicable],

Bank account holder:

Date: _____ Consumer's signature: _____

Place, date: